

Important Notice for Tennessee BellSouth Customers

Thank you for choosing BellSouth for your communications needs. As your communications provider, we want to ensure that we keep you informed of changes that may affect your service or billing. This notification is provided to let you know that BellSouth is planning price increases on various products and services. Following is a complete list of the affected services with the old and new monthly rates.

A complete copy of the proposed tariff changes will be on file with the Tennessee Regulatory Authority and available for public inspection. Rates will change beginning with bills dated on or after October 1, 2005. If you have questions about these changes, please call your BellSouth Sales Associate at 1.888.757.6500 (Residence) or 1.866.620.6000 (Business). Thank you again for choosing BellSouth Service.

Product Service Name Directory Assistance Service

● Requests for local telephone numbers or telephone numbers within same area code (NPA) or Local Access Transport Area (LATA) as calling number

Old Rate	New Rate
\$.60	\$.98

● Requests for out-of-state (U.S.) telephone numbers

Old Rate	New Rate
\$.85	\$.98

Charge for each minute or fraction of a minute

● 1-16 miles

Old Rate	New Rate
\$.10	\$.24

● 17-30 miles

Old Rate	New Rate
\$.15	\$.24

● 31-55 miles

Old Rate	New Rate
\$.19	\$.24

● 56 miles or over

Old Rate	New Rate
\$.21	\$.24

● 8:00 a.m. to 5:00 p.m., Saturday and Sunday

● 5:00 p.m. to 11:00 p.m., Saturday

● 11:00 p.m. to 8:00 a.m., Monday through Sunday

Old Rate	New Rate
53%	0%

● 5:00 p.m. to 11:00 p.m., Monday through Friday, plus Sunday

Old Rate	New Rate
30%	0%

*Note: There will be no charge in Time of Day discounts for certified hearing and speech impaired customers.

Jackson Sun
Sept 7, 2005