

IMPORTANT NOTICE FOR TENNESSEE BELL SOUTH CUSTOMERS

Thank you for choosing BellSouth for your communications needs. As your communications provider, we want to ensure that we keep you informed of changes that may affect your service or billing. This notification is provided to let you know that BellSouth is planning price increases on various products and services.

Following is a complete list of the affected services with the old and new monthly rates. A complete copy of the proposed tariff changes will be on file with the Tennessee Regulatory Authority and available for public inspection. Rates will change beginning with bills dated on or after August 5, 2005.

If you have questions about these changes, please call your BellSouth Sales Associate at 1.888.757.6500.

Thank you again for choosing BellSouth service.

BellSouth Residential Service

Product/Service Name	Old Rate	New Rate
Directory Listings		
• Non-Listed Listing	\$1.30	\$2.20
• Non-Published Listing	\$4.00	\$4.50
Customized Code Restriction		
• All options (1, 2a, 2b, 3 and 7)	\$2.50	\$3.00
Custom Calling Services		
• Call Waiting	\$5.50	\$6.00
• Three-way Calling	\$6.50	\$6.00
• Three-way Calling with Transfer	\$4.95	\$6.00
• Call Waiting Deluxe	\$6.50	\$7.50
• Call Waiting Deluxe - Conferencing	\$6.50	\$7.50
BellSouth® TouchStar® Service		
• Call Block	\$4.00	\$5.00
• Call Return	\$5.00	\$6.00
BellSouth® Area Plus® Service		
• For each line without the BellSouth® Complete Choice® plan	\$31.00	\$32.00
• For each line with the Complete Choice® plan	\$44.00	\$45.00
• For each Two-Line Plan package with the Complete Choice® plan	\$67.95	\$68.95
• For each Three-Line Plan package with the Complete Choice® plan	\$99.95	\$100.95

BellSouth Business Service

Product/Service Name	Old Rate	New Rate
Directory Listings		
• Non-Listed Listing	\$1.30	\$2.20
• Non-Published Listing	\$4.00	\$4.50
Customized Code Restriction		
• All options (1, 2a, 2b, 3)	\$5.00	\$5.50
Custom Calling Services		
• Call Forwarding Variable	\$5.50	\$6.40
• Three-way Calling	\$6.00	\$6.50
Analog Private Line Service		
• Type 2230	\$39.60	\$48.00
• Type 2231	\$39.60	\$48.00
• Type 2261	\$36.00	\$44.00
• Type 2432	\$60.00	\$72.00
• Type 2434	\$13.20	\$16.00
• Type 2435	\$55.00	\$66.00
• Types 2463, 2464	\$72.60	\$88.00
Sub Voice Grade, Each Point of Termination, Type 1204	\$26.40	\$32.00
Interoffice Channel, Fixed, All Mileage Bands	\$46.20	\$56.00
Interoffice Channel, Monthly Charge, Per Mile	\$3.00	\$3.60
Voice Bridging, Per Port, Two-Wire (Type 2230)	\$19.80	\$24.00
Voice Bridging, Per Port, Four-Wire (Type 2435)	\$19.35	\$24.00
Data Bridging, Per Port (Types 2463 and 2464)	\$30.25	\$37.00
Signaling Arrangements - Ringdown (Automatic)	\$11.00	\$13.50
Signaling Arrangements - E&M Type	\$12.00	\$14.50
Served Direct to Customer Location (Series 2000)	\$16.50	\$20.00

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July 6, 2005